

School Office Manager Job Description

Job Purpose:

- To oversee the daily administration of the school offices including the line management of administrative staff.
- To set priorities and identify and implement best practices and organisational efficiencies.
- To provide a comprehensive administrative and secretarial service to the School and undertake the secretarial and administrative work required by the Deputy Head, Teaching & Learning and Deputy Head, Character Development.

Responsible to:

The Bursar

Skills required:

- Ability to lead, operate, maintain and develop the administrative procedures and systems
 of the school, in co-operation with the Senior Leadership Team.
- An ability to work with minimal supervision and direction as well as multi-task and use initiative.
- Energy and willingness to work calmly in a busy environment, as a member of a team or as an individual, with a flexible approach to work to meet changing demands.
- Experience of supervising staff and delegating duties.
- Able to form close working relationships with the Deputy Heads and other key personnel.
- Ability to provide excellent service to parents and other external customers.
- Confidential approach to all information and situations.
- Flexible and adaptable approach to working with changing priorities, providing support to others at short notice, on any NSB site.
- Willingness to act as a higher first aider for staff and pupils
- Proficient in the use of Microsoft Office.
- Proficient in the use of the school's Management Information System (desirable).

Core Duties and Responsibilities:

Office Management

- Co-ordinate and manage administrative workflows throughout the school, ensuring deadlines are met.
- Managing the distribution of office tasks across school offices, identifying and implementing common working practices wherever possible.
- Managing and training members of the school administration team, developing expertise on systems and processes.
- Identifying and implementing efficiencies in time and working practices.

With the assistance of the Junior School Secretary and Senior School Secretary across all sites:

Administrative

- Providing secretarial support for the staff, with specific support to the Senior School Deputy Heads.
- General office tasks to promote the smooth running of the school including incoming mail, filing confidential student information, photocopying, shredding and maintaining adequate stationery stocks with regard to financial budgets.
- Responsible for the efficient running of the photocopiers and other office equipment, liaising with IT and engineers as and when required.
- Typing, assembling and distributing information to parents including letters, school handbooks and new starter information packs.
- Assisting with the preparation of termly reports to parents.
- Organising parents' evenings.
- Producing programmes for concerts, productions, carol services, sports events and School events as required.
- Assisting in the preparation for and attendance of pupil recruitment activities including Open Mornings.

Pupil data and attendance records

- Maintain all hard and soft copy records associated with pupils, managing record retention and archiving in line with associated policies and legislation, including GDPR.
- Attendance register monitoring and updating twice daily with timely reporting to SLT, to ensure compliance with school policy. Report to Form Tutors on a regular basis and coordinate the returns and update system accordingly.
- Prepare and action end of year annual academic roll over of data systems, coordinating with the Finance department.

Pastoral

- Ensuring the general welfare and pastoral duties associated with the care of boys is maximised, which may include basic First Aid (subject to an appropriate qualification).
- Liaising with parents and children regarding illnesses and confirming reasons for unauthorised absence.
- Liaising with all staff regarding booking of events and other school calendar dates, coordinating arrangements throughout the school.
- Ensuring there is an up-to-date record of medical/allergy information for every pupil.
- Be aware of specific medical/allergy information per pupil and informing the Catering Manager (Thomas Franks).
- Controlling and administering the storage of prescribed medicines as directed.
- Ensuring the contents of all First Aid boxes are monitored and refreshed throughout the school.

Finance and Estates

- Managing and accounting for petty cash at the Senior School.
- Raising and sending purchase orders from requisitions using Sage50.
- Checking goods received against approved orders and completing the order.
- Liaising with suppliers and staff during the order process.
- Keeping a daily record or cash/cheques posted in or hand delivered to the office and banking of same on a weekly basis.
- Ordering buses for lessons, fixtures and trips, and maintaining a record of cancellation or changes to requirements, co-ordinating with the Junior School.
- Using Evolve, responding to related queries from parents.
- Receive and bank cash receipts from Thomas Franks tuck shop takings.
- Liaising with Estates Manager & caretaker/cleaning staff re events and inter-site deliveries.

General

- Ensuring the safety and well-being of children and young people at the School by adhering to and complying with the School's Safeguarding and Child Protection Policy at all times.
- Attending open mornings, training and staff INSET sessions as required.
- Adhering at all times to health and safety legislation, and school policies and procedures, to ensure personal safety and that of colleagues as well as pupils, staff and visitors.
- Liaising with cleaning/caretaking staff re events.
- Carrying out any other reasonable duties as requested.

Newcastle School for Boys is committed to safeguarding and promoting the welfare of children and young people. In order to meet this responsibility, we follow a rigorous selection process. All successful candidates will be subject to an enhanced Disclosure and Barring Service check and other required pre-employment checks.